



Terms & Conditions

Signing in and out of sessions

- Please ensure you sign in with a member of staff before entering the grounds.
- Parents/carers must remain with their children at all times and must not leave them unattended.
- Parents/ carers are solely responsible for their child during the session and whilst on Sprogs and Logs land.
- No child will be allowed to enter/leave without their parent/ carer present.

Fees

- Fees must be paid at the time of booking.
- You may book as many sessions as you like during the month the bookings are open for.
- A booking confirmation/ receipt will be emailed on completing your payment.
- We use **Stripe** to process our online transactions. It is reliable, secure and you don't need an account to use the service. We do not store credit card details, nor do we share customer details with any 3rd parties.

Non attendance

- All sessions are non-refundable.
- You may name change with someone should you no longer be able to attend, and they will be taking your place. Please email sprogsandlogs@hotmail.com with the changes being made at least 24 hours before the session.

Eligibility

- All children must be between the ages of 0 and 5 to attend
- Newborn babies in arms/prams can attend for free with any paying child and no need to book them in.

Admissions

- A post via social media will be sent out as to when bookings will open. Along with an email to all subscribers.
- If the bookings are full, it will show this on the timetable.

Food

- There will be no food or drink to be eaten within the grounds. However, there will be the field, bandstand, and clubhouse for you to use should you wish
- There will be a food van and drink van on site between the 2 sessions should you wish to use it. This is a private entity and Sprogs and Logs will not be hold responsible for any complaints. You must go directly to the company themselves.

Play equipment

- Please make sure all equipment is left within the grounds. If you see something has broken, please report to a member of staff as soon as possible.

Weather

- We aim to be outside through all weathers. If the weather becomes unbearable, we can use the inside facilities of the clubhouse and have games lead by our members of staff instead and some role play child led activities too.

Cancellation

- Should Sprogs and Logs need to cancel, you will either get a full refund for the session, or reserved a space for the following booking.